

PLEASE TAKE A MOMENT TO REVIEW THE FOLLOWING INFORMATION

The Kuleana is a mixed-use property known for its “quiet environment”. It is a wonderful spot for vacation rental guests, interval owners, as well as well as a number of our resident owners, and long-term tenants.

NEIGHBORING OFFICES: There are multiple offices on the Kuleana property. Please respect our neighboring offices by directing all requests and inquiries to the office where you checked-in (Timeshare Office Front Desk).

AFTER-HOURS ASSISTANCE: For urgent after-hours assistance such as lockouts or maintenance emergencies, please leave a message with the manager on duty by picking up the phone outside the Timeshare office or calling 808-669-2002 (option #4).

OUTDOOR SHOWERS & HOSE: There are two outdoor showers and a hose on the property. Please use these tools to rinse sand from yourself and your beach items before entering your condo. Sand is harmful for the properties plumbing and can cause clogs leading to interruptions to yours and others’ vacations. Please be cautious as the water from these outdoor sources drain to the ocean. See the map for locations of the showers 🚿 and hose 🚰. **Excessive sand in the condo may lead to additional housekeeping fees.**

NOISE: Keep the volume of your music, TV, and phones low. Remember, everyone has their windows and doors open in Hawaii, hoping to hear only the ocean, exotic birds and swaying trees. Drones are prohibited, we are in a no-fly zone!

CHECK OUT TIME: 10:00 AM: Remember to return all keys to the office as a \$50.00/key fee will be charged if missing.

HOUSEKEEPING: There is a starter kit of supplies in the unit upon arrival and enough towels to last for several days.

LAUNDRY ROOMS: The laundry rooms are located in the 100, 200 and 500 buildings. They are open from 8:00 AM to 9:00 PM. The machines are operated by the TW Pay app. If you chose not to download the app, laundry cards can be purchased for \$5 in the 500-building laundry room. **Funds will need to be loaded onto the laundry cards or app before use.** See the terminal in the 500-building laundry room for instructions. Detergent and dryer sheets can be purchased with a laundry card or the app in the 500-building laundry room only.

RUBBISH: Dumpsters are located at both ends of the parking lot. Recycle bins are located at the North end of the lot for paper, glass, and cardboard.

POOL HOURS: 9:00 AM-9:00 PM. Children must be supervised by an adult. Please read and heed Pools Rules posted at either end of the pool.

BIRDS: Do not feed them.

TURTLES: Please respect the turtles. Do not approach them. They are a protected species and the Kuleana is part of the marine preserve for their protection. Federal law requires that you keep a distance of at least 10 feet.

QUIET TIME: Quiet time is from 10:00 PM to 8:00 AM. Please be considerate of others all times. Please try to refrain from dragging furniture or slam doors as the sound vibrates throughout the unit building.

SMOKING: The Kuleana is a NO SMOKING property. This includes vapes and cigars. There is a designated smoking area on the East Wall of the Parking lot and on the lower bench on the oceanfront by the BBQ’s.

ENERGY CONSERVATION: Please turn off the TV, fans, the A/C, and lights when not in the unit. Electricity is very expensive on the islands.

LANAI’S: Do not hang towels or beach wear on the lanai railings. BBQ’ing is allowed only on the 4 gas BBQ’s located near the ocean and not on the lanai’s.

NIGHT SECURITY: Hours 5:00 PM-1:00 AM. Telephone – 808-669-6964/Emergency 911. Please only contact security for issues regarding the safety of the property and its guests. Urgent after-hour matters should be directed to the manager on call by calling 808-669-2002 (option #4) and leaving a message. Non-urgent matters should be directed to the Front Desk during regular business hours.

Mahalo nui loa,

Kuleana Club Management